

**CONTRACT #3**  
**RFS # 326.01-032**

**Department of Tourist  
Development**

**VENDOR:**  
**USA 800, Inc.**



# DEPARTMENT OF TOURIST DEVELOPMENT

STATE OF TENNESSEE  
WILLIAM SNODGRASS/TENNESSEE TOWER BUILDING, 25<sup>th</sup> FLOOR  
312 8<sup>th</sup> AVENUE NORTH, NASHVILLE, TENNESSEE 37243  
TEL. (615) 741-9065/FAX (615) 741-9071

Nancy Hargiss-Tatlock  
General Counsel

**RECEIVED**

September 29, 2006

SEP 29 2006

Fiscal Review Committee  
Attn: Leni S. Chick, Fiscal Analyst  
8<sup>th</sup> Floor, Rachel Jackson Bldg.  
320 Sixth Avenue, North  
Nashville, TN 37243-0057

**FISCAL REVIEW**

RE: Request: Non-Competitive Amendment; RFS# 326.01-032

Dear Leni:

I have enclosed in connection with the above Request for Non-Competitive Amendment and Request for Rule Exception of the Contract entered into as between the Department of Tourist Development and USA 800, Inc. the following:

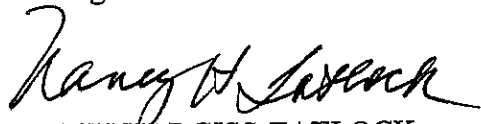
- i) Letter of explanation for purpose of Amendment Five, a three (3) month extension of the present Contract;
- ii) Copy of the proposed amendment, Amendment Five, and Contract Summary Sheet (marked "A");
- iii) Copy of Amendment Four and attached Contract Summary Sheet (marked "B");
- iv) Copy of Amendment Three and attached Contract Summary Sheet (marked "C");
- v) Copy of Amendment Two and attached Contract Summary Sheet (marked "D");
- vi) Copy of Amendment One and attached Contract Summary Sheet (marked "E"); and,
- vi) Copy of Original Contract and attached Contract Summary Sheet (marked "F").

The Request for Rule Exception has been signed by Commissioner Goetz, however, the Request for Non-Competitive Amendment was not sent concurrently with the Request for Rule Exception, however, all such documents have been delivered to the Department of Finance and Administration today. Please let me know if any additional information and/or documentation will be needed and if the Department can be on the calendar for the hearing on October 11, 2006. Initially, the appeal of the RFP for a new contractor for call center and fulfillment services for Tennessee's Official Vacation Guide, the services to be rendered by USA 800, Inc. per Amendment Five, was to be heard on October 4, 2006. That hearing, however

Leni S. Chick  
September 29, 2006  
Page 2

has been postponed until October 17, 2006, so approval of this Amendment is necessary to maintain such services.

Best regards.

A handwritten signature in cursive script, reading "Nancy H. Tatlock". The signature is written in dark ink and is positioned above the printed name.

NANCY HARGISS-TATLOCK

Enclosures

## REQUEST: NON-COMPETITIVE AMENDMENT

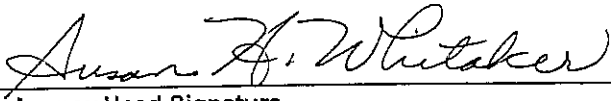
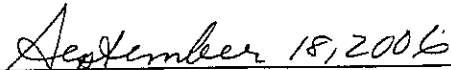
APPROVED

Commissioner of Finance &amp; Administration

Date:

EACH REQUEST ITEM BELOW MUST BE DETAILED OR ADDRESSED AS REQUIRED.

1) RFS #	326.01-0332	
2) State Agency Name :	Tourist Department (the "State")	
<b>EXISTING CONTRACT INFORMATION</b>		
3) Service Caption :	Telemarketing and Fulfillment Services for 1-800 inquiries for Tourist Vacation Guide Brochures	
4) Contractor :	USA 800, Inc.	
5) Contract #	FA02-14594-	
6) Contract Start Date :	July 1, 2001	
7) <u>Current</u> Contract End Date IF <u>all</u> Options to Extend the Contract are Exercised :	September 30, 2006	
8) <u>Current</u> Total Maximum Cost IF <u>all</u> Options to Extend the Contract are Exercised :	\$1,293,750.00	
<b>PROPOSED AMENDMENT INFORMATION</b>		
9) <u>Proposed</u> Amendment #	Five	
10) <u>Proposed</u> Amendment Effective Date : (attached explanation required if date is < 60 days after F&A receipt)	October 1, 2006	
11) <u>Proposed</u> Contract End Date IF <u>all</u> Options to Extend the Contract are Exercised :	December 31, 2006	
12) <u>Proposed</u> Total Maximum Cost IF <u>all</u> Options to Extend the Contract are Exercised :	\$1,362,750.00	
13) Approval Criteria : (select one)	<input checked="checked" type="checkbox"/> use of Non-Competitive Negotiation is in the best interest of the state <input type="checkbox"/> only one uniquely qualified service provider able to provide the service	
14) Description of the Proposed Amendment Effects & Any Additional Service :		
This Amendment will allow the Contractor to continue telemarketing and fulfillment services with respect to the State's Official Vacation Guide as set forth in the Scope of Services section of the current Contract and thereby avoid a lapse in such services until the appeal of the RFP can be resolved.		
15) Explanation of Need for the Proposed Amendment : The Amendment is necessary to avoid a lapse in the State's tourism call center and fulfillment services until an appeal of the RFP for such services can be resolved and a new contract awarded.		

<b>16) Name &amp; Address of Contractor's Current Principal Owner(s) :</b> (not required if proposed contractor is a state education institution)		
Tom Davis, 9808 E. 66 <sup>th</sup> Terrace, Raytown, MO 84133		
<b>17) Documentation of Office for Information Resources Endorsement :</b> (required <u>only</u> if the subject service involves information technology)		
<b>select one:</b>	<input type="checkbox"/> Documentation Not Applicable to this Request	<input type="checkbox"/> Documentation Attached to this Request
<b>18) Documentation of Department of Personnel Endorsement :</b> (required <u>only</u> if the subject service involves training for state employees)		
<b>select one:</b>	<input type="checkbox"/> Documentation Not Applicable to this Request	<input type="checkbox"/> Documentation Attached to this Request
<b>19) Documentation of State Architect Endorsement :</b> (required only if the subject service involves construction or real property related services)		
<b>select one:</b>	<input type="checkbox"/> Documentation Not Applicable to this Request	<input type="checkbox"/> Documentation Attached to this Request
<b>20) Description of Procuring Agency Efforts to Identify Reasonable, Competitive, Procurement Alternatives :</b>		
An RFP was issued and a company was deemed to have the best score to enter into a new agreement for the State's call center and fulfillment services, however, one of the proposers having not received the best score has appealed the results of the RFP. Thus, the need for the Amendment to extend the existing contract.		
<b>21) Justification for the Proposed Non-Competitive Amendment :</b>		
The Amendment is needed to avoid a lapse of the State's tourism call center and fulfillment services until the appeal of the RFP can be resolved and a new contract awarded for such services.		
<b>REQUESTING AGENCY HEAD SIGNATURE &amp; DATE :</b> (must be signed & dated by the <u>ACTUAL</u> procuring agency head as detailed on the Signature Certification on file with OCR— signature by an authorized signatory will be accepted only in documented exigent circumstances)		
<div style="display: flex; justify-content: space-between; align-items: flex-end;"> <div style="width: 45%;">  </div> <div style="width: 45%;">  </div> </div> <div style="display: flex; justify-content: space-between; align-items: flex-end; margin-top: 5px;"> <div style="width: 45%;">Agency Head Signature</div> <div style="width: 45%;">Date</div> </div>		

CY06  
#670

060206

**REQUEST: RULE EXCEPTION**APPROVED *provided that a procurement basis is also approved**M. D. Gentry*

Commissioner of Finance &amp; Administration

Date: **SEP 29 2006**

RFS #	326.01 — 032 — 07		
<b>INFORMATION ABOUT THE EXCEPTION(S) REQUESTED</b>			
<b>SUBJECT RULE NUMBER(S) :</b>			
0620-3-3-.07(5) for an exception permitting a contract term greater than five (5) years.			
<b>DESCRIPTION OF EXCEPTION(S) :</b>			
The Department of Tourist Development seeks a rule exception to permit an additional three (3) month extension to the Contract as the present Amendment to the Contract Term will terminate on September 30, 2006.			
<b>JUSTIFICATION : (compelling rationale for and validation of rule exception request)</b>			
The Department seeks a rule exception to allow time for an appeal to be resolved as a result of the completed RFP for a new contract for call center and fulfillment services of the Tennessee Official Vacation Guide. The new term set forth in the RFP was to have commenced on October 1, 2006. One of the proposers to the RFP, however, filed an appeal in the past ten (10) days which has prevented the proposer with the best evaluated score from commencing call center and fulfillment services on October 1, 2006. The additional three (3) month extension will provide the Department time to resolve the RFP appeal and prevent a lapse of telemarketing and fulfillment services of Tennessee's Official Vacation Guide.			
<b>INFORMATION REGARDING THE APPLICABLE CONTRACT</b>			
<b>CONTRACTOR :</b>	USA 800, Inc.		
<b>SERVICE INVOLVED :</b>	Telemarketing and fulfillment services of Tennessee's Official Vacation Guide		
<b>BEGIN DATE :</b>	October 1, 2006		
<b>END DATE (including ALL options for term extension) :</b>	December 31, 2006		
<b>MAXIMUM LIABILITY (including ALL options for term extension) :</b>	\$1,362,750.00		
<b>AGENCY HEAD REQUEST SIGNATURE:</b> (signed by the procuring agency head or authorized signatory)	<i>Susan H. Whitaker</i>		
	<b>SIGNATURE DATE:</b>	9/18/06	

OCR

SEP 19 2006

RECEIVED



# DEPARTMENT OF TOURIST DEVELOPMENT

STATE OF TENNESSEE  
WILLIAM SNODGRASS/TENNESSEE TOWER BUILDING, 25<sup>th</sup> FLOOR  
312 8<sup>th</sup> AVENUE NORTH, NASHVILLE, TENNESSEE 37243  
TEL. (615) 741-9001/FAX (615) 741-9071

September 18, 2006

General Assembly of the State of Tennessee  
Fiscal Review Committee

Attn: Leni S. Chick, Fiscal Analyst  
8<sup>th</sup> Floor, Rachel Jackson Bldg.  
320 Sixth Avenue, North  
Nashville, TN 37243-0057

RE: Request: Non-Competitive Amendment:  
RFS# 326.01-032

Dear Ms. Chick:

The above-referenced Request for a Non-Competitive Amendment will extend USA 800, Inc's Contract for telemarketing and fulfillment services in connection with the State's *Official Vacation Guide*. The extension of the present term of the Contract from October 1, 2006 until December 31, 2006, will avoid a lapse of such services. The RFP has been completed and a Contractor determined for the same or similar services and the term of the new Contract would have commenced on October 1, 2006, however, a proposer having not received the best score filed an appeal of the RFP results.

As a result, this Amendment has been submitted less than sixty (60) days prior to the proposed start date of the Amendment. The RFP appeal was received by Department of Finance and Administration Commissioner Goetz on September 8, 2006, and by my office upon notice from the Department of Finance and Administration on September 13, 2006.

Your attention to this matter is appreciated.

Very truly yours,

A handwritten signature in cursive script that reads "Susan H. Whitaker".

SUSAN H. WHITAKER  
Commissioner

SHW:nh

# CONTRACT SUMMARY SHEET

060706

<b>RFS #</b>	<b>Contract #</b>
326.01-032	FA-02-14594- <span style="float: right; font-size: 2em;">A</span>
<b>State Agency</b>	<b>State Agency Division</b>
Tourist Development	Marketing
<b>Contractor Name</b>	<b>Contractor ID # (FEIN or SSN)</b>
USA 800, Inc.	<input type="checkbox"/> C- or <input checked="" type="checkbox"/> V- 43-1119494-00

<b>Service Description</b>			
Telemarketing and Fulfillment Services			
<b>Contract Begin Date</b>	<b>Contract End Date</b>	<b>SUBRECIPIENT or VENDOR?</b>	<b>CFDA #</b>
July 1, 2001	December 31, 2006	Vendor	

<b>Mark Each TRUE Statement</b>					
<input checked="" type="checkbox"/> Contractor is on STARS			<input checked="" type="checkbox"/> Contractor's Form W-9 is on file in Accounts		
<b>Allotment Code</b>	<b>Cost Center</b>	<b>Object Code</b>	<b>Fund</b>	<b>Funding Grant Code</b>	<b>Funding Subgrant Code</b>
326.01	600	089	11		
<b>FY</b>	<b>State</b>	<b>Federal</b>	<b>Interdepartmental</b>	<b>Other</b>	<b>TOTAL Contract Amount</b>
02	\$ 225,000.00				
03	225,000.00				
04	225,000.00				
05	275,000.00				
06	275,000.00				
07	137,500.00				
<b>TOTAL:</b>	<b>\$1,362,500.00</b>				

<b>— COMPLETE FOR AMENDMENTS ONLY —</b>			<b>State Agency Fiscal Contact &amp; Telephone #</b>	
<b>FY</b>	<b>Base Contract &amp; Prior Amendments</b>	<b>THIS Amendment ONLY</b>	Tom Lightsey, 615-741-9023	
02	225,000.00		<b>State Agency Budget Officer Approval</b> 	
03	225,000.00			
04	225,000.00			
05	275,000.00			
06	275,000.00			
07	68,750.00	68,750.00	<b>Funding Certification</b> (certification, required by T.C.A., § 9-4-5113, that there is a balance in the appropriation from which the obligated expenditure is required to be paid that is not otherwise encumbered to pay obligations previously incurred)	
<b>TOTAL:</b>	<b>\$1,362,500.00</b>	<b>\$68,750.00</b>		
<b>End Date:</b>	<b>9/30/06</b>	<b>12/31/06</b>		

<b>Contractor Ownership</b> (complete only for base contracts with contract # prefix: FA or GR)				
<input type="checkbox"/> African American	<input type="checkbox"/> Person w/ Disability	<input type="checkbox"/> Hispanic	<input type="checkbox"/> Small Business	<input checked="" type="checkbox"/> NOT minority/disadvantaged
<input type="checkbox"/> Asian	<input type="checkbox"/> Female	<input type="checkbox"/> Native American	<input type="checkbox"/> OTHER minority/disadvantaged—	

<b>Contractor Selection Method</b> (complete for ALL base contracts— N/A to amendments or delegated authorities)			
<input type="checkbox"/> RFP	<input type="checkbox"/> Competitive Negotiation	<input type="checkbox"/> Alternative Competitive Method	
<input type="checkbox"/> Non-Competitive Negotiation	<input type="checkbox"/> Negotiation w/ Government (e.g., ID, GG, GU)	<input type="checkbox"/> Other	

<b>Procurement Process Summary</b> (complete for selection by Alternative Method, Competitive Negotiation, Non-Competitive Negotiation, OR Other)	
The Non-Competitive Amendment extends the Contract for up to three (3) additional months. An appeal was filed at the completion of the RFP for a new contractor to render the telemarketing and fulfillment services to the State, such services are presently rendered by Contractor. The extension will provide the necessary time for the appeal to be resolved and avoid a lapse in the State's call center and fulfillment services of its Official Vacation Guide.	



**AMENDMENT FIVE  
TO CONTRACT FA-02-14594-**

This Contract, by and between the State of Tennessee, Department of Tourism Development, hereinafter referred to as the State, and USA 800, INC., hereinafter referred to as the "Contractor," is hereby amended as follows:

1. Delete Section B1 in its entirety and insert the following in its place:

B.1. Contract Term. This Contract shall be effective for the period commencing on July 1, 2001 and ending on December 31, 2006, unless the protest and subsequent appeal filed in conjunction with RFP 326.01-701 is denied. If the appeal of the RFP contract award is denied, this Contract Term shall be subject to ending at an earlier date. The State shall have no obligation for services rendered by the Contractor which are not performed within the specified period.

2. Delete Section C1 in its entirety and insert the following in its place:

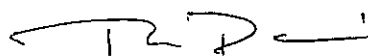
C.1. Maximum Liability. In no event shall the maximum liability of the State under this Contract exceed One Million Three Hundred Sixty Two Thousand Seven Hundred Fifty Dollars (\$1,362,750.00). The Service Rates in Section C.3 shall constitute the entire compensation due the Contractor for the Service and all of the Contractor's obligations hereunder regardless of the difficulty, materials or equipment required. The Service Rates include, but are not limited to, all applicable taxes, fees, overheads, and all other direct and indirect costs incurred or to be incurred by the Contractor.

The Contractor is not entitled to be paid the maximum liability for any period under the Contract or any extensions of the Contract for work not requested by the State. The maximum liability represents available funds for payment to the Contractor and does not guarantee payment of any such funds to the Contractor under this Contract unless the State requests work and the Contractor performs said work. In which case, the Contractor shall be paid in accordance with the Service Rates detailed in Section C.3. The State is under no obligation to request work from the Contractor in any specific dollar amounts or to request any work at all from the Contractor during any period of this Contract.

The other terms and conditions of this Contract not amended hereby shall remain in full force and effect.

IN WITNESS WHEREOF:

USA 800, INC.

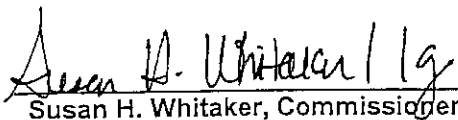


Tom Davis, President

9/14/06

Date

DEPARTMENT OF TOURISM DEVELOPMENT:

  
Susan H. Whitaker, Commissioner

9/15/06

Date

APPROVED:

DEPARTMENT OF FINANCE AND ADMINISTRATION:

M. D. Goetz, Jr., Commissioner

Date

COMPTROLLER OF THE TREASURY:

John G. Morgan, Comptroller of the Treasury

Date



**GENERAL ASSEMBLY OF THE STATE OF TENNESSEE  
FISCAL REVIEW COMMITTEE**

320 Sixth Avenue, North – 8<sup>th</sup> Floor  
NASHVILLE, TENNESSEE 37243-0057  
615-741-2564

**Rep. Charles Curtiss, Chairman**  
Representatives

Harry Brooks	Mary Pruitt
Curt Cobb	Donna Rowland
Dennis Ferguson	David Shepard
Frank Niceley	Curry Todd
Craig Fitzhugh, <i>ex officio</i>	
Speaker Jimmy Naifeh, <i>ex officio</i>	

**Sen. Don McLeary, Vice-Chairman**  
Senators

Mae Beavers	David Fowler
Jim Bryson	Steve Southerland
Steve Cohen	
Douglas Henry, <i>ex officio</i>	
Lt. Governor John S. Wilder, <i>ex officio</i>	

**M E M O R A N D U M**

**TO:** The Honorable Dave Goetz, Commissioner  
Department of Finance and Administration

**FROM:** Charles Curtiss, Chairman  
Don McLeary, Vice-Chairman

**DATE:** July 31, 2006

**SUBJECT:** Contract Comments  
(Contract Services Subcommittee Meeting 6/20/06)

**RFS# 326.01-032**

**Department: Tourist Development**

**Contractor: USA 800, Inc.**

**Summary:** This vendor is responsible for telemarketing services for the 1-800 inquiries for the Tourist Vacation Guide Brochures. This amendment extends the current contract an additional three months, through September 30, 2006, and increases the maximum liability by \$68,750.

**Maximum liability: \$1,225,000**

**Maximum liability with amendment: \$1,293,750**

After review, the Fiscal Review Committee voted to recommend approval of the contract

**cc:** The Honorable Susan Whitaker, Commissioner, Tourist Development  
Mr. Robert Barlow, Director, Office of Contracts Review

# CONTRACT SUMMARY SHEET

010606

RFS #	Contract #
326.01.01-032	FA02-14594-04 <span style="float: right;">B</span>
State Agency	State Agency Division
Tourist Development	Marketing
Contractor Name	Contractor ID # (FEIN or SSN)
USA 800, Inc.	<input type="checkbox"/> C- or <input type="checkbox"/> V- 431119494-00

Service Description			
Telemarketing and Fulfillment Services			
Contract Begin Date	Contract End Date	SUBRECIPIENT or VENDOR?	CFDA #
July 1, 2006 2001	September 30, 2006	XX on STARS	

Mark Each TRUE Statement				X Contractor's Form W-9 is on file in Accounts	
X Contractor is on STARS					
Allotment Code	Cost Center	Object Code	Fund	Funding Grant Code	Funding Subgrant Code
326.01	600	089	11		
FY	State	Federal	Interdepartmental	Other	TOTAL Contract Amount
02	\$225,000.00				
03	\$225,000.00				
04	\$225,000.00				
05	\$275,000.00				
06	\$275,000.00				
07	\$68,750.00				
TOTAL:	\$1,293,750.00				

— COMPLETE FOR AMENDMENTS ONLY —			State Agency Fiscal Contact & Telephone #
FY	Base Contract & Prior Amendments	THIS Amendment ONLY	Tom Lightsey, 615-741-9023
02	\$225,000.00		State Agency Budget Officer Approval
03	\$225,000.00		<i>Tom Lightsey</i>
04	\$225,000.00		Funding Certification (certification, required by T.C.A., § 9-2-5113, that there is a balance in the appropriation from which the obligated expenditure is required to be paid that is not otherwise encumbered to pay obligations previously incurred)
05	\$275,000.00		
06	\$275,000.00		
07		\$68,750.00	
TOTAL:	\$1,225,000.00	\$68,750.00	
End Date:	6/30/06	9/30/06	

Contractor Ownership (complete only for base contracts with contract # prefix: FA or GR)			
<input type="checkbox"/> African American	<input type="checkbox"/> Person w/ Disability	<input type="checkbox"/> Hispanic	<input type="checkbox"/> Small Business
<input type="checkbox"/> Asian	<input type="checkbox"/> Female	<input type="checkbox"/> Native American	<input checked="" type="checkbox"/> NOT minority/disadvantaged
<input type="checkbox"/> OTHER minority/disadvantaged—			
Contractor Selection Method (complete for ALL base contracts— N/A to amendments or delegated authorities)			
<input type="checkbox"/> RFP	<input type="checkbox"/> Competitive Negotiation	<input type="checkbox"/> Alternative Competitive Method	
<input type="checkbox"/> Non-Competitive Negotiation	<input type="checkbox"/> Negotiation w/ Government (GG or GU)	<input type="checkbox"/> Other	

Procurement Process Summary (complete for selection by Alternative Method, Competitive Negotiation, Non-Competitive Negotiation, OR Other)	
Non-Competitive Amendment to extend Contract for an additional three (3) months to allow continuity of telemarketing and fulfillment services for the Official Tennessee Vacation Guide, at present contract rates, and provide transition time for a new RFP, for the same or similar services, to be awarded to the present or a new vendor.	

JUL 14 2002

## C O N T R A C T S U M M A R Y S H E E T

RFS Number:	326.01-022			Contract Number:	FA02-14594-0003		
State Agency:	Tourist Development			Division:	326.01		
Contractor				Contractor Identification Number			
USA 800, Inc.				X V- <input type="checkbox"/> C-	42-1119404-00 431119494-00		
Service Description							
Telemarketing Services and Fulfillment Services							
Contract Begin Date				Contract End Date			
July 1, 2001				June 30, 2006			
Allotment Code	Cost Center	Object Code	Fund	Grant	Grant Code	Subgrant Code	
326.01	600	089	11	XX on STARS			
FY	State Funds	Federal Funds	Interdepartmental Funds	Other Funding	Total Contract Amount (including ALL amendments)		
02	\$225,000.00				\$225,000.00		
03	\$225,000.00				\$225,000.00		
04	\$225,000.00				\$225,000.00		
05	\$275,000.00				\$275,000.00		
06	\$275,000.00				\$275,000.00		
Total:	\$1,225,000.00				\$1,225,000.00		
CFDA #				Check the box ONLY if the answer is YES:			
State Fiscal Contact				Is the Contractor a SUBRECIPIENT? (per OMB A-133)			
Name:	Tom Lightsey, 312 8 <sup>th</sup> Ave. North, 25 <sup>th</sup> Floor,			Is the Contractor a VENDOR? (per OMB A-133)			
Address:	Nashville, Tn 37243			Is the Fiscal Year Funding STRICTLY LIMITED?			
Phone:	615-741-9023			Is the Contractor on STARS?			
Procuring Agency Budget Officer Approval Signature				Is the Contractor's FORM W-9 ATTACHED?			
				Is the Contractors Form W-9 Filed with Accounts?			
COMPLETE FOR ALL AMENDMENTS (only)				Funding Certification			
	Base Contract & Prior Amendments	This Amendment ONLY		Pursuant to T.C.A., Section 9-6-113, I, M. D. Goetz, Jr., Commissioner of Finance and Administration, do hereby certify that there is a balance in the appropriation from which this obligation is required to be paid that is not otherwise encumbered to pay obligations previously incurred.			
END DATE →	06-30-05	06-30-06					
FY: 02	\$225,000.00						
FY: 03	\$225,000.00						
FY: 04	\$225,000.00						
FY: 05	\$275,000.00						
FY: 06		\$275,000.00					
Total:	\$950,000.00	\$275,000.00					

JUN 01 RECD

RECEIVED  
2005 JUN 20 PM 2:57  
COMPTROLLER'S OFFICE  
OFFICE OF  
MANAGEMENT SERVICES

RECEIVED

JUN 01 2005

Office of Contracts Review

AUG - 2006

## CONTRACT SUMMARY SHEET

RFS Number:	326.01-032	Contract Number:	FA-02-14594-002	
State Agency:	Tourist Development	Division:	Administration	
Contractor		Contractor Identification Number		
USA 800 Inc.		X	V-	43-1119494-00 D
			C-	

## Service Description

Telemarketing Services for 1-800 Inquiries for Tourist Vacation Guide Brochures

Contract Begin Date				Contract End Date			
July 1, 2001				June 30, 2005			
Allotment Code	Cost Center	Object Code	Fund	Grant	Grant Code	Subgrant Code	
326.01	600	089	11	X on STARS			
FY	State Funds	Federal Funds	Interdepartmental Funds	Other Funding	Total Contract Amount include ALL amendments		
02	225,000				225,000		
03	225,000				225,000		
04	225,000				225,000		
05	275,000				275,000		
Total:		950,000	0	0	0	950,000	

CFDA Number:	Check the box (below) ONLY if the answer is YES:	
State Fiscal Contact	Is the Contractor a SUBRECIPIENT? (per OMB A-133)	
Name: Tom Lightsey	Is the Contractor a VENDOR? (per OMB A-133)	X
Address: 25th Floor Snodgrass Tennessee Tower	Is the Fiscal Year Funding STRICTLY LIMITED?	
Phone: (615) 741-9023	Is the Contractor on STARS?	X
Procuring Agency Budget Officer Signature	Is the Contractor's FORM W-9 ATTACHED?	
<i>Tom Lightsey</i> IBCL	Is the Contractors Form W-9 Filed with Accounts?	X
	Funding Certification	

Pursuant to T.C.A., Section 9-6-113, I, M. D. Goetz, Jr., Commissioner of Finance and Administration, do hereby certify that there is a balance in the appropriation from which this obligation is required to be paid that is not otherwise encumbered to pay obligations previously incurred.

## COMPLETE FOR ALL AMENDMENTS (only)

		Base Contract & Prior Amendments	This Amendment ONLY
End Date >		June 30, 2004	June 30, 2005
FY:	02	225,000	
FY:	03	225,000	
	04	225,000	
	05		275,000
		675,000	275,000

RECEIVED  
2004 JUL 22 PM 3:03  
COMPTROLLER'S OFFICE  
OFFICE OF  
MANAGEMENT SERVICES

# CONTRACT SUMMARY SHEET

RFS Number:	-326.01-002	Contract Number:	FA-02-14594-001
State Agency:	Tourist Development	Division:	Administration
Contractor		Contractor Identification Number	
USA 800, INC.		<input checked="" type="checkbox"/> V- <input type="checkbox"/> C-	43-1119494-00 <span style="float: right; font-size: 2em;">E</span>

## Service Description

TELEMARKETING SERVICES FOR 1-800 INQUIRES FOR TOURIST VACATION GUIDES BROCHURE

Contract Begin Date				Contract End Date			
July 1, 2001				June 30, 2004			

Allotment Code	Cost Center	Object Code	Fund	Grant	Grant Code	Subgrant Code
326.01	600	089	11	<input checked="" type="checkbox"/> on STARS		

FY	State Funds	Federal Funds	Interdepartmental Funds	Other Funding	Total Contract Amount (including ALL amendments)
02	225,000.00				225,000.00
03	225,000.00				225,000.00
04	225,000.00				225,000.00
Total:	675,000.00				675,000.00

CFDA #		Check the box ONLY if the answer is YES:	
State Fiscal Contact		Is the Contractor a SUBRECIPIENT? (per OMB A-133)	
		Is the Contractor a VENDOR? (per OMB A-133)	X
Name: Steven J. Gregg Address: 5 <sup>th</sup> Floor Rachel Jackson Building Phone: (615) 741-9018		Is the Fiscal Year Funding STRICTLY LIMITED?	
		Is the Contractor on STARS?	X
Procuring Agency Budget Officer Approval Signature  <i>Don Lightsey</i>		Is the Contractor's FORM W-9 ATTACHED?	
		Is the Contractors Form W-9 Filed with Accounts?	X

## Funding Certification

Pursuant to T.C.A., Section 9-6-113, I, C. Warren Neel, Commissioner of Finance and Administration, do hereby certify that there is a balance in the appropriation from which this obligation is required to be paid that is not otherwise encumbered to pay obligations previously incurred.

COMPLETE FOR ALL AMENDMENTS (only)		
	Base Contract & Prior Amendments	This Amendment ONLY
END DATE →	06/30/03	06/30/04
FY: 024	225,000.00	
FY: 03	225,000.00	
FY: 04		225,000.00
FY:		
FY:		
Total:	450,000.00	225,000.00

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CONTRACT REVIEW

# CONTRACT SUMMARY SHEET

Contract Number	FA-02-14544-00	State Agency	Department of Tourist Development
326.01-022		Division	Administration
Contractor		Vendor ID Number	
USA, 800, INC.		<input checked="" type="checkbox"/> V <input type="checkbox"/> C	43-1119494 00

F

Service Description	
Telemarketing Services for 1-800 Inquires for Tourist Vacation Guides Brochure	
Contract Begin Date	Contract End Date
July 1, 2001	June 30, 2003

Allotment Code	Cost Center	Object Code	Fund	Grant	Grant Code	Subgrant Code
326.01	600	089	11	<input checked="" type="checkbox"/> on STARS		

FY	State Funds	Federal Funds	Interdepartmental Funds	Other Funding	Total Contract Amount (including ALL amendments)
02	225,000.00				225,000.00
03	225,000.00				225,000.00
					450,000.00
Total	450,000.00				

<input type="checkbox"/> Fiscal Year Funding Is Strictly Limited  <input checked="" type="checkbox"/> Contractor is on STARS  <input checked="" type="checkbox"/> Current Form W-9 On File With Accounts OR Form W-9 Attached  <input checked="" type="checkbox"/> Service Provider Registered with F&A  <input type="checkbox"/> Contractor is a SUBRECIPIENT (as defined by OMB Circular A-133)	CFDA Number  State Fiscal Contact  Name Address Phone Tom Lightsey 5th Floor, Rachel Jackson Bldg. 741-9023  Procuring Agency Budget Officer Approval Signature <div style="text-align: center; font-family: cursive;">Tom Lightsey KB</div>
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COMPLETE FOR ALL AMENDMENTS (only)		
	Base Contract & Prior Amendments	This Amendment ONLY
Contract End Date		
FY		
FY		
FY		
FY		
FY		
Total	000000	

Pursuant to T.C.A., Section 9-6-113, I, John D. Ferguson, Commissioner of Finance and Administration, do hereby certify that there is a balance in the appropriation from which this obligation is required to be paid that is not otherwise encumbered to pay obligations previously incurred

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